



HITACHI

Service Care Plans

When your compressor's in our hands, it's in expert hands

At Hitachi Global Air Power Australia, we know your compressed air system is vital to your operations. That's why our Service Care Plans are built to take the pressure off - with fixed costs, clear service coverage, and discounts on genuine Hitachi, Sullair and Champion OEM parts.

You'll gain full visibility and control over your maintenance schedule, simplify budgeting and approvals, and reduce admin. Backed by a proactive team that knows your system inside and out, you're in a safe pair of hands- so you can focus on your business, not your maintenance.

What Our Service Care Plans will mean for you:

Fixed price for easy forecasting:

Predictable pricing supports your OPEX planning making PO generation and approvals fast and efficient.

15% discount on Genuine Parts:

Save on high-quality Sullair and Champion OEM components. These parts are designed to protect your system and extend its life- so you're not just saving money now, you're protecting your long-term investment.

Dedicated Proactive Team:

You're in expert hands as we manage your servicing and parts schedule, so you don't have to.

Proactive planning and Full Visibility:

We schedule services around your operations and lock in technicians in advance - reducing admin and disruption. With a clear scope of works and detailed service reports, you stay informed and in control.

How Our Service Care Plans Work

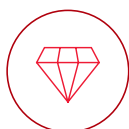
At Hitachi Global Air Power Australia, we offer a range of Service Care Plans- Standard, Plus, and By Design- each built to deliver consistent, proactive support. But we also know that no two customers are the same.

That's why our team works directly with you to tailor the plan to your equipment, your operations, and your business goals. Whether you're running Sullair, Champion, or other compressor brands, we start with a proven framework and customise it to suit your needs.



Choose from three tailored options:

Option 1:



Customer Care Standard Service Agreement

Running your business is demanding, and the last thing you need is a unplanned shutdown. Our Customer Care Standard Service Agreement is built to take that worry off your shoulders. We'll handle everything, from essential servicing with genuine parts to getting our expert, factory-trained technicians to your site – even covering their travel and accommodation.

Option 2:



Customer Care Plan Plus – Elevate Your Performance

Ready to give your air compressors an extra layer of protection and really boost their lifespan? Our Customer Care Plan Plus is designed for businesses looking to go beyond standard maintenance. It's ideal if you're serious about enhanced preventative care and want to ensure your equipment delivers consistent, peak performance for years to come.

Option 3:



Customer Care By Design

Does your business have a unique mix of air compressor brands, or perhaps specific operational demands that just don't fit into a standard service? That's exactly why we created Customer Care By Design. This is our most flexible solution, perfect for those with a diverse equipment fleet - particularly if you have non-Hitachi, Champion or Sullair compressors that need expert attention.

From scheduling to servicing, our team works as one to keep your equipment running at its best. With genuine parts, proactive planning, and fixed pricing, you're in a safe pair of hands - every step of the way.

Behind every care plan is a team that knows what's at stake.

Rediscover the peace of mind that comes with predictable performance.

Hitachi Global Air Power Australia

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hitachiglobalairpower.au

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